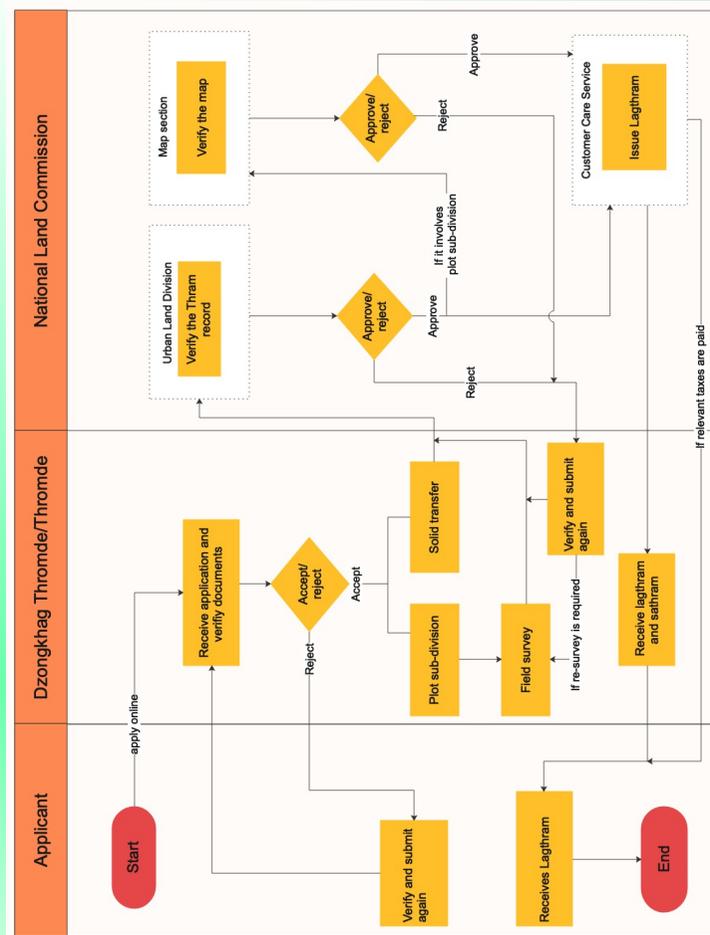


- g. Note the *transaction ID number* for future follow up or to track the transaction online from your account or through <https://esakor.nlcs.gov.bt/portal/public/app/portal>
- h. The transaction will be rejected in case of any incomplete information.
- j. If the transaction is accepted, the applicant will be notified through the e-citizen account or SMS to submit the original documents (hard copy) to the Thromde office for further processing and payment of fees and charges( if applicable).
- k. After receiving the documents, a cooling period of 30 days will be notified for public viewing at the Thromde office. However, in the case of Court enforcement order no cooling period is applicable.
- l. Verification of the transaction documents shall be carried out during the cooling period (Revenue, Building and Survey section).
- m. If there is plot sub-division, the Thromde surveyors will conduct the fieldwork as well as paper work within the 30 days cooling period.
- n. After completing all the processes at the Thromde, the transaction shall be submitted to the NLCS for further approval and release of new lagthram.
- o. If the transaction is approved, the lagthrams will be received by thromde office to be issued to the concerned individuals. The status of the transaction can be viewed online.

#### 4. How is a transaction processed?



For further queries please visit Land Record and Survey Division (LRSD)

Thimphu Thromde  
220 Gongdzin Lam SE, Norzin  
Thimphu, 11001

Toll free: 1009  
<http://www.thimphucity.bt/>  
email: [customercare@thimphucity.gov.bt](mailto:customercare@thimphucity.gov.bt)

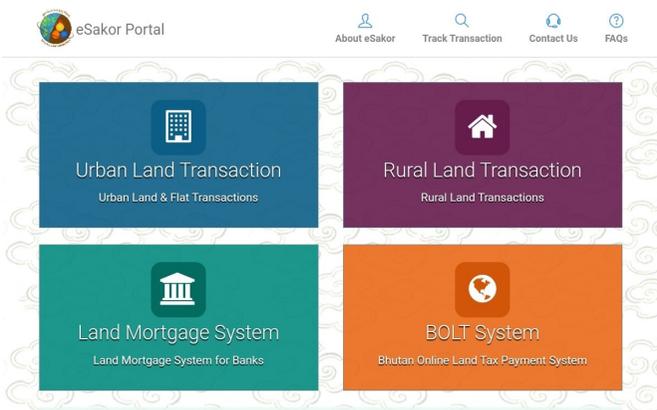


## Thimphu Thromde

### A Guide to Urban Land/Building Transaction procedures

## 1. Online Procedures:

- Go to [www.nlcs.gov.bt](http://www.nlcs.gov.bt)
- Select “**ESERVICES**” on the menu bar, then select “**ESAKOR PORTAL**”
- Select *Urban Land Transaction* to apply for any type of urban land transactions.



## 2. Creating a user account:

(A user account has to be registered before applying for any transaction)

- Click on “*I want to Register*” button on right-hand corner.
- Enter all the information correctly. Unique CID number can be used to create only one user account. Provide authentic *email ID* and mobile number to be used as username.
- Create and confirm the password to be used while logging in to portal account. The credential will be sent to the registered mobile number and email ID upon successful registration.

## 3. Applying for a transaction:

- Login using your credentials.
- Following page will be displayed. Select “*Apply New Transaction*”. Select the required and proceed.

- Transaction number and applied Date will be assigned automatically upon specifying the *Transaction Type*.
- Added information can be edited or deleted before submission using tools displayed under *Action* column.
- Remark* section can be used to furnish any additional information. Click “*Save*” button & continue to edit for changes.
- Submit the transaction application upon uploading the scanned documents required as per the checklist (Internal agreement, power of attorney, Family No Objection form, Building occupancy certificate, Mortgage declaration form, etc.,).

### Attachments

#### Attach Files

Following attachment files are required:

- Sale Deed/Internal Agreement** - Agreement signed between parties involved in the transaction.
- No Objection Certificate** - NOC from the family members in case of family ownership/co-owners in case of joint ownership.
- Financial Clearance** - Financial clearance from financial institutions if the plot is mortgaged.
- Death Certificate** - Death certificate from the Local Government or Hospital in case of deceased.
- Building Occupancy Certificate** - Building occupancy certificate (in case of structure/flat transfer). are transacting is not mortgaged with any Financial Institutions.
- Sale Deed/Internal Agreement** - Agreement signed between parties involved in the transaction.
- Building Occupancy Certificate** - Building occupancy certificate (in case of structure/flat transfer).
- Other** - Any other required documents.
- Family Tree** - Family Tree if the ownership type of land is FAMILY.
- Certificate of Incorporation** - Certificate of Incorporation for registered company.